Total No. of Pages: 1
Register Number
Name of the Candidate:

6884

# M.B.A. DEGREE EXAMINATION, May 2015

# (MARKETING MANAGEMENT)

(SECOND YEAR)

#### 250: SALES AND DISTRIBUTION MANAGEMENT

Time: Three hours Maximum: 75 marks

## SECTION-A

(5×3=15)

# **Answer any FIVE questions**

- 1. What do you mean by salesmanship?
- 2. What is Sales Policy?
- 3. What is Stress Interview?
- 4. Write few lines on role –Playing.
- 5. What is a chain store?
- 6. Who is a factor?
- 7. Define 'Channel of Distribution'.
- 8. What are bonded warehouses?

#### SECTION- B

# **Answer any THREE questions**

 $(3 \times 10 = 30)$ 

- 9. What are the advantages of salesmanship?
- 10. Explain the various sources of recruiting salesmanship.
- 11. Discuss the importance of training salesmen.
- 12. What are the methods of compensating the sales force?
- 13. State the drawbacks of chain stores.

#### SECTION- C

#### Answer any ONE question

 $(1 \times 15 = 15)$ 

- 14. Explain the methods adopted in controlling salesman.
- 15. Explain the duties and responsibilities of the sales manager.
- 16. Discuss the various factors that determine the selection of a channel of distribution.

#### **SECTION-D**

## (Compulsory)

 $(1 \times 15 = 15)$ 

17. As a sales manager of a limited company which is manufacturing LED, suggest the criteria for selection of applicants for the distributorship.

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