

<b>R09</b>
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Code: 9A13705

B.Tech IV Year I Semester (R09) Supplementary Examinations, May 2013

**MANAGEMENT AND INFORMATION SYSTEMS**

(Electronics and Control Engineering)

Time: 3 hours

Max Marks: 70

Answer any FIVE questions  
All questions carry equal marks

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1. (a) Explain about management information systems.  
(b) Explain the differences between management information system and decision support systems.
2. (a) Discuss about human resources systems.  
(b) Briefly explain about financial and accounting systems.
3. Explain about different categories of electronic commerce.
4. (a) Explain about wireless transmission media.  
(b) Explain about mobile computing.
5. Discuss about different technologies and tools for security and control.
6. Discuss about customer relationship management systems.
7. (a) Explain about traditional systems life cycle.  
(b) Explain about business process reengineering.
8. Explain the importance of change management in information systems success and failure.

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