

CT Inst. of Engg.

Roll No. 

Total No. of Pages : 02

Total No. of Questions : 07

MBA/MBA(IB) (Sem.-2<sup>nd</sup>)**HUMAN RESOURCE MANAGEMENT**

Subject Code : MB-203 (2009-2011 Batch)

Paper ID : [C0171]

Time : 3 Hrs.

Max. Marks : 60

**SECTION-B**

2. Highlight the role and importance of human resource management in business organizations. Highlight the functions of HRM.
3. Outline the process involved in human resource planning. Give illustrations.
4. What are the sources of recruitment? Highlight the recruitment and selection process.
5. Explain the concept of quality of work life. How can we improve quality of work life, with examples.
6. a) Highlight the importance of employee participation in management.  
b) Explain the concept of collective bargaining.
7. Write notes on :  
a) Job satisfaction  
b) Role of management in quality circles.

**INSTRUCTION TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains SIX questions carrying TEN marks each and students has to attempt any FOUR questions.

**SECTION-A****I. Write briefly :**

- i) Define Human Resource Management.
- ii) What is human resource development?
- iii) What are purposes of job analysis?
- iv) Define career planning.
- v) Define quality of work life.
- vi) What are quality circles?
- vii) Define HR audit.
- viii) Define empowerment.
- ix) Define morale.
- x) What are fringe benefits?

