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Register Number

Name of the Candidate:

**M.B.A. DEGREE EXAMINATION, May 2015****(E - BUSINESS)****(SECOND YEAR)****260: ENTERPRISE RESOURCE PLANNING**

Time: Three hours

Maximum: 75 marks

**SECTION-A****(5×3=15)****Answer any FIVE questions**

1. What are the dis-advantages of implementing ERP systems in an organisation?
2. Name any five guidelines for ERP implementation.
3. What do you mean by supply chain management?
4. What is open technology interface?
5. Mention the applications of Baan?
6. Explain about commercial ERP packages.
7. What are the issues in supply chain management?
8. What are the roles of customers?

**SECTION-B****(3×15=45)****Answer any THREE questions**

9. Explain supply chain management with examples.
10. Explain supply chain management.
11. What customization and precautions are done during ERP implementation?
12. Give the features of Baan -IV and MPG.
13. Discuss ERP implementation phases.

**SECTION-C****(1×15=15)****(Compulsory)**

14. Case Study:

Explain how ERP implementation is performed in any company. Detail the steps with a neat diagram.

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