

Total No. of Pages: 2**6329**

Register Number:

Name of the Candidate:

**M.B.A. DEGREE EXAMINATION, 2010****(PHARMACEUTICAL MANAGEMENT)****(FIRST YEAR)****(PAPER- V)****150- HUMAN RESOURCE MANAGEMENT****(Common with MBA- Banking & Taxation)**

Dec)

(Time: 3 Hours)

Maximum: 75 Marks

**SECTION-A****(5×3=15)**

*Answer any FIVE questions*  
*All questions carry equal marks*

1. What are the objectives of Human Resource Management?
2. What are the qualities of Human Resources Managers?
3. Define selection
4. Define placement
5. What do you mean by job design?
6. What is meant by job rotation?
7. Define MBO
8. Define forced choice description method.

**SECTION-B****(3×10=30)**

*Answer any THREE Questions*  
*All questions carry equal marks*

9. What are the functions of Human Resource Manager?
10. What are the recruitment practices being followed in MNC's (Multinational corporations) operating in India?

11. Define job evaluation. What are the steps in Job evaluation and list some of the limitations of job evaluation.
12. Briefly explain the concept of management development programmes.
13. What are the causes of indiscipline?

**SECTION-C**

**(1×15=15)**

***Answer any ONE question***

14. What are the influence of external and internal environmental factors on Human Resource Management?
15. Define selection. What are the steps in selection? Also suggest factors affecting selection decisions.
16. What are the objectives of Training? What are the steps in Training programme?

**SECTION-D**

**(1×15=15)**

***(Compulsory)***

17. What are the objectives of Performance Appraisal?  
What techniques do they apply for performance appraisal?

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