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Name of the Candidate:

M.B.A. DEGREE EXAMINATION MAY 2014.

(APPLIED MANAGEMENT)

(SECOND YEAR)

252 — HUMAN RESOURCE DEVELOPMENT

Time: Three hours

Maximum: 75 marks

SECTION A

Answer any FIVE questions.

 $(5 \times 3 = 15)$

- 1. What are the benefit of HRD?
- 2. Explain the concept of management development.
- 3. Define performance appraisal.
- 4. Write needs for potential appraisal.
- 5. What the roles of training?
- 6. Define QWL.
- 7. Define the concept of quality circle.
- 8. List out two difference between HRD and HRM.

SECTION B

Answer any THREE questions.

 $(3 \times 10 = 30)$

- 9. Explain importance of training.
- 10. List out and explain the current Trends in HRD.
- 11. Describe the quality circles in organisation.
- 12. Explain the procedures for potential appraisal.
- 13. Analyse the role of development.



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SECTION C

Answer any ONE questions.

 $(1 \times 15 = 15)$

- 14. Elaborate the process involved in training program.
- 15. Explain in details about QWL.
- 16. List out the difference between HRM and HRD.

SECTION D

(Compulsory) $(1 \times 15 = 15)$

17. Enumerate the process of performance appraisal system.

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