

Total No. of Pages :

Register Number :

7029

Name of the Candidate :

M.B.A. DEGREE EXAMINATION MAY 2014.

(BUSINESS APPLICATIONS)

(SECOND YEAR)

230 — LEADERSHIP TRENDS AND VALUES

Time : Three hours

Maximum : 75 marks

SECTION A

Answer any FIVE questions.

(5 × 3 = 15)

All questions carry equal marks.

1. What do you mean by participative leadership?
2. How a leader can act as a servant?
3. What are the bases of power?
4. What is team development model?
5. What do you mean by intrinsic reward?
6. Why does inter group conflict arise?
7. What do you mean by organisation culture?
8. What do you understand by freezing the change?

SECTION B

Answer any THREE questions.

(3 × 10 = 30)

All questions carry equal marks.

9. Critically examine the trait theory of leadership.
10. What is the difference between motivation and satisfaction? Can an employee be motivated by non-financial incentives?
11. Discuss the main features of Indian Socio-cultural factors.
12. What do you mean by planned change? What are its objectives?
13. Explain the causes of role conflict.

SECTION C

Answer any ONE question.

(1 × 15 = 15)

14. Describe the various leadership styles.
15. How does power in organisations tend to concentrate in the hands of a few persons? Discuss the tactics which are used to gain and use power.
16. Discuss the steps involved in team creation process.

SECTION D

(Compulsory)

(1 × 15 = 15)

17. How does empowerment affect work performance? How can empowerment be made effective?

www.FirstRanker.com