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Register Number

Name of the Candidate:

M.B.A. DEGREE EXAMINATION, May 2015**(DESIGN MANAGEMENT)****(FIRST YEAR)****170: HUMAN RESOURCE MANAGEMENT**

Time: Three hours

Maximum: 75 marks

SECTION-A**(5×3=15)****Answer any FIVE questions**

1. Define HRM.
2. Define Training.
3. What is recruitment?
4. What is BARS?
5. State the importance of trade union.
6. What are the cause of dispute?
7. List out the sources of recruitment.
8. Define Gross pay.

SECTION- B**(3×10=30)****Answer any THREE questions**

9. What is the role of HR manager in compensation strategies?
10. How do trade unions, organisational culture and conflict influence an HR department?
11. Why do employees must have good relations in an organisation?
12. Discuss briefly on-the-job and off the job training and development methods.

SECTION- C**(1×15=15)****Answer any ONE question**

13. Bring out the steps in the training and development process.
14. Explain in detail about the methods of appraisal.
15. Discuss the HRM model? How do you scan the environment?

SECTION- D**(1×15=15)****(Compulsory)**

16. Suppose a key employee has just resigned and you are the department manager. After you have sent your request for replacement, how would you help the recruiter to find the best replacement?
