

GUJARAT TECHNOLOGICAL UNIVERSITY
MBA (TM) – SEMESTER –10 • EXAMINATION – SUMMER - 2018

Subject Code: 4210108**Date: 05/05/2018****Subject Name: Organizational Dynamics****Time: 10:30 AM To 01:30 PM****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

- Q.1** (a) Explain the features of Modern organization. **07**
(b) Explain the Hawthorne Experiments with suitable example. **07**
- Q.2** (a) Explain contingency theory with suitable example. **07**
(b) Describe various dimensions of organisation structure. Do you think that the study of formalization, centralisation and complexity help in enhancing the efficiency of the organisation. Discuss. **07**
- OR**
- (b) Explain the process of perception in detail. **07**
- Q.3** (a) What do you mean by the term attitude? Describe process of formation of attitude. **07**
(b) What are emotions? Explain the applications of emotions. **07**
- OR**
- Q.3** (a) Explain the techniques of stress management. **07**
(b) Explain Maslow's Need Hierarchy Theory with suitable examples. **07**
- Q.4** (a) Explain Herzberg's Two Factors Theory with suitable examples. **07**
(b) Explain the various factors of job design. **07**
- OR**
- Q.4** (a) Explain the various determinants of job satisfaction. **07**
(b) What is effective communication? Discuss the significance of communication in an organization. **07**
- Q.5** (a) Explain the various functions of leadership. **07**
(b) Explain the various sources of power in details. **07**
- OR**
- Q.5** (a) Explain the various ways for dealing with resistance to change. **07**
(b) Give the tips for managing OD process effectively **07**
