

Code: 17E00101

MBA I Semester Regular Examinations December/January 2017/2018

MANAGEMENT & ORGANIZATIONAL BEHAVIOUR

(For students admitted in 2017 only)

Time: 3 hours

Max. Marks: 60

SECTION – A

(Answer the following: (05 X 10 = 50 Marks))

- 1 Discuss the nature and scope of organization behavior in the field of management.

OR

- 2 Discuss the various patterns of management.

- 3 Define planning. Discuss the approaches to planning.

OR

- 4 Elaborate on the steps involved in decision making.

- 5 What is personality? Besides the big five, what other personality traits relevant to organization behavior. Explain.

OR

- 6 "Johari window is a useful tool for understanding self and improving communication". Explain in detail.

- 7 "All managers must have leadership qualities but all leaders cannot have managing qualities". Discuss.

OR

- 8 Explain various types of group formation with examples.

- 9 Explain the types of culture in organization behavior.

OR

- 10 Describe causes of conflicts in organization.

SECTION – B

(Compulsory question, 01 X 10 = 10 Marks)

Case Study:

Mr. Ankit just graduated from a reputed institute of management and joined his father's small business, which employed about 30 semi-skilled workers. After one week, his father, a retired government bureaucrat, called him and said, "Ankit, I observed your working style for the past few days. I must admit that you are too nice to people in the organization. I know they taught you human relations theories at your management institute, but it just does not work here. I remember, when the Hawthorne studies were first reported, everyone in the academic field got all excited about them. But believe me, there is more to manage people than just being nice to them".

Questions:

- (a) Do you think, Ankit's father understood and interpreted the Hawthorne studies correctly?
