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Code: 14E00206

MBA II Semester Regular & Supplementary Examinations June/July 2017 OPERATIONS MANAGEMENT

(For students admitted in 2014, 2015 & 2016 only)

Time: 3 hours

Max. Marks: 60

All questions carry equal marks

SECTION – A

Answer the following: $(05 \times 10 = 50 \text{ Marks})$

1 Define 'production system'. What are the inputs of production system?

(OR)

- 2 Explain historical development of POM & trends of POM today.
- 3 Why is location decision important for a business? What are the factors which are influencing plant location? Explain.

(OR)

- 4 Explain the product in planning process in a flexible manufacturing environment.
- 5 Discuss briefly about different types of production systems.

(OR)

- 6 Describe various stages of product planning and control in brief.
- 7 Outline the functions which are to be carried out under quality control.

(OR)

- 8 Define 'method study'. Examine the process involved in conducting method study.
- 9 What is productivity cycle? Explain the importance of productivity in POM.

(OR)

10 Explain productivity engineering and management.

SECTION – B

(Compulsory Question)

01 X 10 = 10 Marks

11 Case study:

An operation consists of three elements subjects to a stop watch time study. The raw data are contained in the following table. The allowance for the operation is 20%. What is the standard time for the operation? What should be the standard in hrs per 1000 units?

| Job element | Performance rating % | Observations. sec / elements | | | | | | | | | |
|-------------|----------------------|------------------------------|----|----|----|----|----|----|----|----|----|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1 | 90 | 7 | 2 | 8 | 9 | 8 | 10 | 10 | 8 | 9 | 7 |
| 2 | 100 | 14 | 14 | 18 | 15 | 14 | 14 | 15 | 16 | 16 | 14 |
| 3 | 110 | 8 | 7 | 8 | 9 | 9 | 7 | 7 | 8 | 7 | 9 |

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