

Code: 14E00409

MBA IV Semester Regular & Supplementary Examinations May 2017

GLOBAL HUMAN RESOURCE MANAGEMENT

(For students admitted in 2014 & 2015 only)

Time: 3 hours

Max. Marks: 60

All questions carry equal marks

SECTION – A

Answer the following: (05 X 10 = 50 Marks)

1 Enumerate the various global issues and challenges faced in managing international human resources.

OR

2 Discuss the evolution of global human resource management and explain its significance today.

3 Consider any two different cultures interacting in a business transaction. Explain the key differences in cross cultural perceptions. Explain how the differences can be overcome.

OR

4 How is cross cultural research undertaken? Explain the difficulties faced during the process.

5 Explain the steps involved in framing human resource policies for international staffing and compensation practices.

OR

6 Bring out the significant differences between recruitment and selection practices of local and international hiring.

7 What are the salient steps to be followed during international appraisals?

OR

8 Outline the steps to be followed in evaluating global HRM practices.

9 Discuss the significance of trade unions in international labour management.

OR

10 How is collective bargaining done? What are the precautions to be taken while engaging in negotiations?

SECTION – B

(Compulsory Question)

01 X 10 = 10 Marks

11 **Case study:**

You have been asked to manage a chain of international hotels, with branches at Dubai, China, Malaysia and South Africa. Discuss how you will decide the cuisine, attitude of people, kind of employee attitude you may face and challenges in recruitment and training of your workforce.
