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SET - 1

[8M]

III B. Tech II Semester Supplementary Examinations, November -2018 MANAGEMENT SCIENCE

(Common to Electrical and Electronics Engineering and Chemical Engineering)

Time: 3 hours Max. Marks: 70

Note: 1. Question Paper consists of two parts (Part-A and Part-B) 2. Answering the question in **Part-A** is compulsory 3. Answer any **THREE** Questions from **Part-B** **** PART -A Explain the Functions of management. a) [3M] b) List the steps involved in Decision making process? [4M] Explain EOQ. c) [4M] What is job evaluation? d) [4M] Explain about probability analysis. e) [4M] What is Mission statement? f) [3M] PART-B a) Explain the concept and nature of management. [4M] Discuss the Maslow's Needs hierarchy theory of motivation. b) [8M] Distinguish between line organization vs. staff organization. c) [4M] Explain the need and importance of controlling inventory in the organization a) [3M] An inspection of 10 samples of size 400 each from 10 lots revealed the following: b) [8M] Number of defective units: 17, 15, 14, 26, 9, 4, 19, 12, 9, 15. Calculate control limits for the number of defective units. Plot the control limits and the observations and state whether the process is under control or not. A company uses annually 12,000 units of raw material costing Rs. 1.25 per unit. c) [5M] Placing each order cost Rs. 15. Carrying costs are 15% per year per unit of average inventory find out EOQ. Explain the concept and functions of HRM. [8M] a) b) What is job evaluation? Explain the process of job evaluation. [8M] What is PERT and its importance in network analysis? Explain the requirements a) [8M] for applications of PERT techniques. Draw network and calculate project completion time and floats for each activity b) [8M] with an illustration. Define the term "Strategy". How a strategy is formulated? [8M] a) What do you mean by SWOT analysis? Explain its business analysis. b) [8M]What is MIS? Explain the major functions and classifications of MIS. a) [8M]

What is TQM? Discuss the elements and benefits of TQM.