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Subject Code: MB1323/R13 M B A- II Semester Regular/Supplementary Examinations, Aug - 2015 MARKETING MANAGEMENT

Time: 3 hours

Max Marks: 60

Answer any **<u>FIVE</u>** of the following

All questions carry equal marks. **Q.No.8 is compulsory**

- 1. Describe the stages in the evolution of marketing concept. What is the stage in which the mobile phones market in India?
- 2. What are the Environmental changes the made India a most sought after market for MNCs?
- 3. Discuss the target market selection process for beverages in India.
- 4. What are the factors influencing pricing of branded apparel in India? What factors necessitate price cuts?
- 5. What is DOGMAR approach to advertising? How do you measure the effectiveness of Advertising effort?
- 6. What are the different components of Sales force Compensation?
- 7. What are the different components of Marketing Control?
- 8. <u>CaseStudy:</u>

Advertising is an art of making sure the target market receives advertising message and responds in kind. Horlicks has been traditionally targeted at elders. However, about 5 years ago, communication was changed with the introduction of different flavors. The TV commercial had children going around the town, cheering "Epang Opang Jhapang"-a chat without any meaning. However, the TVC showed their mothers deciding on the choice of health drink. Horlicks competitor Complan promised to make the kids taller. Now, Horlicks has gone a step further in promising not only height but a stronger body and a sharper mind. The new campaign for Horlicks gives the kids a motto: Badlo apne bachpan ka size. The new TVC has Darsheel Safary, the child protagonist of Taare Zameen Par, in the lead. Safary and his friends are on a mission to change things they dont like and question age old practices. Is Horlicks taking kids on a rebellious path? The TVC will be supported by print, radio and on ground activities and extended to Horlicks school programs, Whiz Kids Contest. In the late 2008, a legal battle broke out between Glaxo Smith Kline Consumer Healthcare (GSK) and Heinz India over the advertisements of their respective drinks Horlicks & Complan. The advertisments talked about how their respective brand was better than the other. Glaxo Smith Kline (GSK) has re-launched its Horlicks brand in three new flavors on the Indian market, according to reports in the Indian press. GSK has about 75% market share of Indias health drink market with Boost, Viva and Maltova, according to a report from Press Trust of India.

Questions:

- a) What positioning strategies are adopted by Horlicks?
- b) What alternative positioning strategies would you suggest for the sustained market shar

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