

Code No: MB1349/R13**MBA IV Semester Supplementary Examinations, April-2018****MANAGEMENT OF CHANGE & DEVELOPMENT****Time: 3 Hours****Max. Marks: 60**

*Answer Any FIVE Questions
All Questions Carry Equal Marks
Question No. 8 is Compulsory*

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| 1. a | What is change management? Explain the meaning and nature of change management. | 6M |
| b | What are the various types of change? Explain. | 6M |
| 2. a | Discuss the role of diagramming in system investigation. | 6M |
| b | Explain in detail about Total Project Management Model (TPMM). | 6M |
| 3. a | What is the difference between planned change and un-planned change? | 6M |
| b | Write a note on OD interventions. | 6M |
| 4. a | What is the impact of globalization and Indian enterprise restructuring on the collective bargaining strategies? | 6M |
| b | Explain the change in the labour – management relations in the post liberalized India. | 6M |
| 5. a | Discuss in detail the team building life cycle. | 6M |
| b | What are the various challenges in managing cross-cultural diversity in teams? | 6M |
| 6. a | Explain systems approach to change. | 6M |
| b | Write short note on organisational Development. | 6M |
| 7. a | Explain the effective decision making techniques for teams and groups. | 6M |
| b | Discuss the role of change consultants in improving the team performance? | 6M |
| 8. | Case Study: | 12M |

You are the OD Consultant for Grow Well Ltd. The organization has approached you regarding performance issues in their junior and middle levels. Grow Well is Planning on aggressively expanding its business to include more product lines within the next twelve months. The expansion will entail increased performance expectations, movement of employees from present roles and offices to enhanced roles with additional responsibilities and several transfers to other offices, as per business requirements. As OD Consultant,

- a) Describe how change may be managed successfully at Grow Well Ltd. In view of possible resistance by employees.
- b) Suggest suitable OD interventions to enhance employee performance at Grow Well Ltd.
