

Note: Answer all questions.

PART – A (10x2=20 Marks)

1. Write short notes on the following:
 - (a) What is meant by labour administration?
 - (b) What are the salient features of ILO?
 - (c) What is the concept of Social Security?
 - (d) What are the benefits available under the Maternity Benefit Act, 1961?
 - (e) Explain briefly the payment of Wages Act, 1936.
 - (f) State the objectives of wage administration.
 - (g) What are the objectives of Trade Union?
 - (h) What are the principles of collective bargaining?
 - (i) What is the concept of Industrial Relations?
 - (j) What are the features of Industrial disputes?

PART – B (5x12=60 Marks)

- 2.(a) What are the Recommendation of the Second National Commission on Labour 2002?

OR

- (b) What are the salient features of labour policy in India? Explain.

- 3.(a) What are the key considerations in the design of employee benefits programme? Explain.

OR

- (b) What are the new trends in social security in the wake of structural adjustment?

- 4.(a) What is understood by National Wage Policy? Does it imply a uniform wage structure or can there be differential wage structure in similar undertakings?

OR

- (b) "The payment of Bonus Act, 1965 is enacted to reduce conflict on account of bonus. But the reverse has happened". Discuss.

- 5.(a) Why do Trade Unions in India often fail to achieve their objectives? Suggest measures for the successful functioning of trade unions.

OR

- (b) What are the essential conditions for the successful functioning of collective bargaining ? Explain.

- 6.(a) What are the three factor of Industrial relations? Explain their roles in Industrial Relations System.

OR

- (b) Explain the effectiveness of preventive and settlement machinery of Industrial conflicts in India.

Time : 3 Hours

Note: Answer all questions.**PART – A** (10x2=20 Marks)

1. Write short notes on the following:
 - (a) Talent management
 - (b) Competency mapping
 - (c) Explicit Knowledge
 - (d) Framework of knowledge management
 - (e) Knowledge management Infrastructure
 - (f) KM strategy
 - (g) The three P's in Knowledge Management
 - (h) Factors influencing Knowledge management
 - (i) Knowledge
 - (j) Talent management Information System

PART – B (5x12=60 Marks)

- 2.(a) Describe the Talent Management Grid.
OR
(b) Explain the process of designing and building a Talent Reservoir.
- 3.(a) Define Competency. Write about various characteristics of Competency.
OR
(b) Describe the process of developing a Talent Management information strategy.
- 4.(a) Explain Knowledge Management practices of Infosys Technologies Limited.
OR
(b) Discuss the features of Knowledge intensive firms.
- 5.(a) Discuss in detail Knowledge Management Framework of Hanse-Earls Seven schools of Knowledge Management.
OR
(b) Explain Knowledge management Infrastructure with reference to any organization.
- 6.(a) Discuss the people-related problems in implementing KM strategy.
OR
(b) What is organizational knowledge ? Explain the various practices of an organization to assess knowledge management.
