

Code No. 2001

FACULTY OF MANAGEMENT
MBA I – Semester Examination, January / February 2015

Subject: Management and Organizational Behaviour
Course No. 1.1

Time: 3 Hours**Max. Marks: 80****Note: Answer all the questions.****PART – A (10 x 2 = 20 Marks)****[Short Answer Type]**

- 1 a) Functions of manager
b) Importance of management
c) Types of organizations
d) Individual Behaviour Vs. Organisational Behaviour
e) Operational Planning Vs. Strategic Planning
f) Sustenance of organizational culture
g) Two factor theory of motivation
h) Types of change
i) Sources and power
j) Organisational politics

PART – B (5 x 12 = 60 Marks)**[Essay Answer Type]**

- 2 a) Define 'management' and explain its nature and scope.
OR
b) Explain the meaning, nature, and elements of scientific management.
- 3 a) Define 'personality' and explain the determinants of personality.
OR
b) What is perception? Discuss the nature and importance of perception in understanding Organizational Behaviour.
- 4 a) Describe the process of planning and explain the different approaches to planning.
OR
b) Define organizational culture and analyse the various factors that shape organizational culture.
- 5 a) 'Leadership is situational'. Explain.
OR
b) Define 'groups' and discuss the factors that determine group cohesiveness.
- 6 a) What are the causes of conflict? Suggest conflict resolution strategies.
OR
b) Identify the various barriers in communication and suggest ways to overcome barriers to communication.
