

FACULTY OF MANAGEMENT**M.B.A. I – Semester Examination, January 2016****Subject : Management and Organisational Behaviour****Course No. : 1.1****Time : 3 hours****Max. Marks : 80****Note : Answer all the questions.****Part – A (10 X 2 = 20 Marks)****(Short Answer Type)**

- 1 a) Role of Managers
b) Personality and Ability
c) Ethical Behaviour
d) ERG theory
e) Functional and Dysfunctional Conflict
f) Goal congruence
g) Perceptual Process
h) Grapevine
i) Features of Informal groups
j) Management and ICT

Part – B (5 X 12 = 60 Marks)**(Essay Answer Type)**

- 2 a) Discuss the contributions of Henry Fayol and F.W. Taylor to the Field of Management.

OR

- b) "Management is a series of continuous interrelated functions". Comment.

- 3 a) What is Perception? Analyse the factors affecting perception.

OR

- b) What is Organization Behaviour? Explain the nature and levels of Organizational Behaviour.

- 4 a) What are the foundations of Planning? Explain different approaches to planning.

OR

- b) Define Organizational Culture. Identify the factors that are helpful in designing a good organizational culture.

- 5 a) What is Motivation? Explain Maslow's theory of motivation.

OR

- b) "Change is the order of the day, yet many people have a tendency to resist it". Why? Explain.

- 6 a) Define Conflict. What are the measures to prevent conflicts in an organization?

OR

- b) Discuss the general principles of effective communication in an organization.
