

FACULTY OF MANAGEMENT**M.B.A. I – Semester (Backlog) Examination, May 2017****Subject : Management and Organisational Behaviour****Course No. : 1.1****Time : 3 hours****Max. Marks : 80****Note : Answer all the questions.****Part – A (10 X 2 = 20 Marks)****(Short Answer Type)**

- 1 a) Define Management
- b) Emotional Barriers
- c) Strategic Planning
- d) Organisation Design
- e) Ethical Behaviour
- f) Horizontal Communication
- g) Group Dynamics
- h) Leadership Traits
- i) Nature of Perception
- j) Organisational Conflict

Part – B (5 X 12 = 60 Marks)**(Essay Answer Type)**

- 2 a) Discuss the process of Management.
OR
b) Discuss the role of Managers in Modern Organisations.
- 3 a) Explain the determinants of personality.
OR
b) Discuss the factors that influence perception of an individual.
- 4 a) Define planning and explain the steps involved in planning process.
OR
b) Explain the essential features of good organization structure.
- 5 a) What is Managerial Grid? How does a manager select his style according to this grid?
OR
b) What are the contents of Maslow's theory on motivation?
- 6 a) What is Communication? Explain the barriers of Communication.
OR
b) Explain the Pondy's Model of Organisational conflict.
