

Code No. 9094

FACULTY OF MANAGEMENT**MBA II – Semester Examination, May/June 2017****Subject: Decision Support Systems****Course No. 2.7****Time: 3 Hours****Max. Marks: 80****PART – A (10x2 = 20 Marks)**
[Short Answer Type]**Note: Answer all the questions.****1. Write short notes on the following.**

- a) What are the benefits of DSS?
- b) Explain decision making process
- c) Explain Major DSS Hardware Environment
- d) Define DSS Architecture
- e) Define GDSS
- f) Define Data Dictionary
- g) What is Data flow diagram?
- h) Explain the types of Group DSS
- i) Meta Data with suitable example
- j) Define Data warehouse.

PART – B (5x12 = 60 Marks)
[Essay Answer Type]**Note: Answer all the questions using internal choice.**

- 2 a) Explain briefly how business people make decisions in Decision making process.
OR
b) Explain the hierarchy of DSS.
- 3 a) What are the approaches to develop DSS?
OR
b) Explain Required Software tools for DSS.
- 4 a) What is EIS and also explain the components of EIS.
OR
b) Explain briefly about distributed group DSS.
- 5 a) What are the benefits and examples of ES.
OR
b) What are the differences between Artificial Intelligence and Natural Intelligence?
- 6 a) Explain online transaction processing techniques to mine data.
OR
b) Explain the techniques and limitations of Data Mining.
