

Code No. 9118

**FACULTY OF MANAGEMENT****MBA IV – Semester Examination, June / July 2017****Subject: Talent and Knowledge Management****Course No. 4.5.3 (HRM)****Elective – VI (Minor – II Area)****Time: 3 Hours****Max. Marks: 80****Note: Answer all questions.****PART – A (10x2 = 20 Marks)  
[Short Answer Type]****1 Write short notes on the following:**

- a) Talent Reservoir
- b) Managerial grid
- c) TMIS
- d) 'Competency'
- e) Knowledge management
- f) Knowledge intensive firms
- g) Karreman's approach
- h) KMS
- i) Organizational performance
- j) Knowledge discovery

**PART – B (5x12 = 60 Marks)  
[Essay Answer Type]****2 a) What is meant by Talent management? Explain its significance.****OR****b) Briefly explain the segmentation of Talent Reservoir.****3 a) State various steps in developing a valid competency model.****OR****b) Explain different merits and demerits of Talent management Information systems.****4 a) Explain the nature and scope of Knowledge management.****OR****b) Describe the key processes in knowledge intensive firms.****5 a) Discuss in detail about Hansen – Earl's seven schools of knowledge management.****OR****b) Write in detail about knowledge management solutions.****6 a) Explain the organizational impact of knowledge management on people and products.****OR****b) List and explain the factors influencing knowledge management.**

\*\*\*\*