

FACULTY OF MANAGEMENT**M.B.A. III – Semester (CBCS) Examination, January 2019****Subject: C. Organization Development****Paper Code – MB – 105****Discipline Specific Elective – II (HRM)****Time: 3 Hours****Max.Marks: 80****PART – A (5x4 = 20 Marks)****[Short Answer Type]****Note: Answer all the questions in not more than one page each.**

- 1 Values in OD
- 2 Action Research
- 3 Components of the program management
- 4 Role Negotiation Techniques
- 5 Total Quality Management (TQM)

PART – B (5x12 = 60 Marks)**[Essay Answer Type]****Note: Answer all the questions by using internal choice
in not exceeding four pages each.**

- 6 a) What is OD? Explain its evolution, growth and discuss its relevance in modern corporate context.
OR
b) What are the objectives of OD? Explain how OD practices lead to organizational change.
- 7 a) Critically examine about a “normative – reductive”: strategy of changing.
OR
b) Explain in detail about general model of planned change.
- 8 a) Explain about six-box model and issues in consultant – client relationship.
OR
b) Write a note on the program management component and conditions for optimal success of OD.
- 9 a) What are the organizational process approaches? Brief about any one of them.
OR
b) What is intervention? Explain in detail the broad team building interventions.
- 10 a) Define work design. Brief about engineering approach and system approach.
OR
b) Write a note on organizational transformation and its characteristics.
