

**FACULTY OF MANAGEMENT****M.B.A. III – Semester (CBCS) Examination, January 2019****Subject: C. Organization Development****Paper Code – MB – 105****Discipline Specific Elective – II (HRM)****Time: 3 Hours****Max.Marks: 80****PART – A (5x4 = 20 Marks)****[Short Answer Type]****Note: Answer all the questions in not more than one page each.**

- 1 Values in OD
- 2 Action Research
- 3 Components of the program management
- 4 Role Negotiation Techniques
- 5 Total Quality Management (TQM)

**PART – B (5x12 = 60 Marks)****[Essay Answer Type]****Note: Answer all the questions by using internal choice  
in not exceeding four pages each.**

- 6 a) What is OD? Explain its evolution, growth and discuss its relevance in modern corporate context.  
**OR**  
b) What are the objectives of OD? Explain how OD practices lead to organizational change.
- 7 a) Critically examine about a “normative – reductive”: strategy of changing.  
**OR**  
b) Explain in detail about general model of planned change.
- 8 a) Explain about six-box model and issues in consultant – client relationship.  
**OR**  
b) Write a note on the program management component and conditions for optimal success of OD.
- 9 a) What are the organizational process approaches? Brief about any one of them.  
**OR**  
b) What is intervention? Explain in detail the broad team building interventions.
- 10 a) Define work design. Brief about engineering approach and system approach.  
**OR**  
b) Write a note on organizational transformation and its characteristics.

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