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Total No. of Pages : 02

Total No. of Questions : 18

# B.Tech.(CSE/IT) (O.E. 2011 Onwards) (Sem.–6) HUMAN RESOURCE MANAGEMENT Subject Code : HU-251 Paper ID : [A2644]

# Time: 3 Hrs.

# Max. Marks : 60

# INSTRUCTION TO CANDIDATES :

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

## **SECTION-A**

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## Write briefly :

- 1. Define wage.
- 2. What is bonus?
- 3. Define job satisfaction.
- 4. Explain two retirement terminal benefits.
- 5. What is seniority performance appraisal?
- 6. What is induction program?
- 7. Define motivation.
- 8. What is industrial dispute?
- 9. What is employee grievance?
- 10. Explain the importance of human resource management in industry.



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#### **SECTION-B**

- 11. Define human resource management. Discuss functions and objectives of HRM.
- 12. What is the difference between training and development?
- 13. What is motivation? Explain factors affecting motivation.
- 14. Explain the importance of collective bargaining in the industry.
- 15. State and explain different safety previsions under the factories act 1948.

#### **SECTION-C**

- 16. a) Discuss the concept of quality of work life.
  - b) Explain the payment of wages Act-1936.
- 17. Explain the importance of employee employer relationship in the industry and explain different causes and effects of industrial disputes.
- 18. Explain the need and importance of contract labour (Regulation and Abolition) Act 1970.