

SECTION-B

2. Explain various dimension of quality.
3. Discuss the role of TQM in a manufacturing organisation.
4. What is a Just-In Time system? Discuss various elements of a JIT system.
5. What are various steps in designing QFD house of quality?
6. What various strategies an organisation can adopt for enhancing the Total Employee Involvement?

SECTION-C

7. Name various Quality Standards used in India. Explain various elements of ISO 9001 standard.
8. Write a short note on various QC tools.
9. What is FMEA? Write the procedure to make FMEA chart by taking a suitable example.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.