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B.Com.(2013 to 2017 Batch) (Sem.-1) BUSINESS ORGANIZATION AND MANAGEMENT

Subject Code: BCOP-102 Paper ID: [B1102]

Time: 3 Hrs. Max. Marks: 60

INSTRUCTION TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains SIX questions carrying TEN marks each and a student has to attempt any FOUR questions.

SECTION-A

- 1. Write short notes on the following:
 - a) What is controlling?
 - b) Discuss various types of motivators.
 - c) Define Authority.
 - d) Discuss objectives of Departmentation.
 - e) What is Nine Cell Matrix?
 - f) What is TQM?
 - g) What is Formal Organisation?
 - h) What is Attitude?
 - i) What is Budget?
 - j) What is organizational chart?

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SECTION-B

- 2. Explain the steps in the process of decision making.
- 3. What is delegation? Discuss the uses of delegation.
- 4. Define Control. Discuss the process of controlling in an organisation.
- 5. What is Span of Management? What are the various factors affecting the span of management? Discuss.
- 6. What is leadership? Discuss the various leadership styles with examples.
- 7. Elaborate the general principles of scientific management.

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