

**Total No. of Pages : 02**

**Total No. of Questions : 07**

**B.Com (2013 to 2017 Batch) (Sem.-6)**  
**INDUSTRIAL RELATIONS AND LABOUR LAWS**  
**Subject Code : BCOP-602**  
**Paper ID : [A2259]**

**Time : 3 Hrs.**

**Max. Marks : 60**

**INSTRUCTION TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains SIX questions carrying TEN marks each and a student has to attempt any FOUR questions.

## SECTION-A

**Q1 Write short notes on the following :**

- a) Nature of Trade Union.
- b) History of Quality Circles.
- c) Causes of Grievance.
- d) Prerequisites for Collective bargaining.
- e) Strike.
- f) Types of Workers Participation in Management.
- g) Gratuity.
- h) Minimum Wage.
- i) Types of Industrial Conflicts.
- j) Provident Fund.

### SECTION-B

- Q2 Discuss the various approaches based on the Dunlop Model of Industrial Relation.
- Q3 Discuss the main causes and effects of Industrial Conflict.
- Q4 Discuss the organisation structure and benefits of quality circles.
- Q5 What are the various methods for the settlement of industrial disputes under the Industrial Disputes Act, 1947?
- Q6 Describe the procedure of Hearing claims relating to disputes arising out of payment of less than the minimum rates of wages.
- Q7 Define collective bargaining. Discuss the different approaches to Collective Bargaining.

[www.FirstRanker.com](http://www.FirstRanker.com)