Roll No. ⬚⬚⬚⬚⬚⬚⬚⬚⬚⬚⬚   **Total No. of Pages : 02**

Total No. of Questions : 09

B.Sc.(HMCT) (2016 Batch)   (Sem.–5)
ACCOMMODATION OPERATIONS-II
Subject Code : BSHM-504
Paper ID : [75393]

Time : 3 Hrs.   **Max. Marks : 60**

INSTRUCTIONS TO CANDIDATES :
1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.**

SECTION-A

Q1. **Explain briefly the following term :**

  a) Ecotels

  b) Cross training

  c) Performance standard

  d) Work schedules

  e) Contract

  f) Lead time quantity

  g) Frequency schedule

  h) Non - recycled inventory items

  i) Budget

  j) GRN

SECTION-B

Q2. Explain the different types of budget.

Q3. What is inventory control?

Q4. Discuss the various techniques that may be used in performing a time and motion study.

Q5. What are the factors to be kept in mind when deciding on outsourced services?

Q6. Classify fires and write a note on fire extinguishers.

SECTION-C

Q7. What is the scope of housekeeping in institutions other than hotels?

Q8. What is water conservation? Discuss methods adopted by hotels for water conservation.

Q9. Explain the purchasing procedure for guest supplies.