

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-7)
SECURITY, SAFETY & FIRST AID
Subject Code : BH-415
Paper ID : [C0346]

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt ANY FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.**

SECTION-A

Q1. Write short notes on :

- a. Sprinklers
- b. Card key
- c. Time office
- d. CPR
- e. Crepe Bandage
- f. Powder type extinguisher
- g. CCTV
- h. Tipsy guest
- i. Pressure points
- j. Haemorrhage

SECTION-B

- Q2. Define First-Aid. List any four essential contents of a First Aid box.
- Q3. Write the steps taken in handling guest complaints.
- Q4. Explain any five measures to be taken to minimize accidents while working in housekeeping department.
- Q5. Discuss the steps to be taken in case of burn from hot water.
- Q6. Describe different types of keys used in hotels.

SECTION-C

- Q7. What are different types of fire extinguishers? Explain their types and use.
- Q8. What are bandages? Explain three major types of bandages and their use.
- Q9. Explain the Lost & Found procedure followed in a hotel. Draw suitable formats of records.