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Total No. of Questions: 09

B.Sc.(HMCT) (2013 to 2017 Batch) (Sem.-1) BASICS OF HOUSE KEEPING-I

> Subject Code: BSHM-104 Paper ID : [C1104]

Max. Marks: 60 Time: 3 Hrs.

INSTRUCTION TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students 2. has to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students has to attempt any TWO questions.

SECTION A

MMM First Ranker com 1. Describe in brief:

- a. Absorbent
- b Bath linen
- c. Briefing
- d. Block cleaning
- e. Dado
- f. Caddy
- g. Scrubbing
- h. Valet
- i. SOP
- j. High level cleaning



SECTION B

- 2. Describe in brief about the role of housekeeping department in hotel.
- 3. Give job description of a Guest room Attendant.
- 4. Draw the format for lost and found slip.
- 5. Classify various types of furniture used in hotel.
- 6. What is cleaning agent? Classify them.

SECTION C

- 7. Draw the layout of a housekeeping department for a 500 room hotel.
- 8. Classify various types of rooms with their functioning in a hotel.
- 9. Justify the statement: "Housekeeping control desk act as a nerve system of department".

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