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M.Com. Professional (2015 to 2017) (Sem.-1) ORGANIZATIONAL BEHAVIOUR

Subject Code: MCOP-104 Paper ID: [A2203]

Time: 3 Hrs. Max. Marks: 80

INSTRUCTION TO CANDIDATES:

- 1. SECTIONS-A, B, C & D contains TWO questions each carrying FIFTEEN marks each and students has to attempt any ONE question from each SECTION.
- 2. SECTION-E is COMPULSORY consisting of TEN questions carrying TWENTY marks in all.

SECTION-A

- Q1. Define organizational behavior. Explain the contributions made by the various disciplines to organizational behavior.
- Q2. Explain the various personal and environmental factors which shape individual behavior. What are the models of Individual behavior?

SECTION-B

- Q3. What are the various types of abilities? Explain the factors that determine individual's personality.
- Q4. What are the managerial implications of perception? Explain the process of managing perception.

SECTION-C

- Q5. What are the sources and consequences of stress? What can be the coping strategies of work stress?
- Q6. What are the different types of groups? What are the various stages of group development?

SECTION-D

- Q7. What are the various approaches towards leadership? Explain one leadership style you like most and why by taking example.
- Q8. Explain the concept of organizational change. What are the various forces for change and how the resistance to change should be managed?

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SECTION-E

Q9. Write short notes on the following:

- (i) Contingency approach
- **Achievement Orientation** (ii)
- (iii) Self esteem
- Types of personality (iv)
- Perception (v)
- (vi) Learning
- (vii) Social learning theory
- (viii) Charismatic leadership
- MMM/FirstRanker.com (ix) Formal vs. informal groups
- Theory X and Theory Y (x)

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