

[illegible]

- i. Formal Groups
- ii. Organisational Culture
- iii. Johari Window
- iv. Crisis Management
- v. Maslow theory
- vi. Emotions
- vii. Autocratic Leader
- viii. Conflicts
- ix. Eustress
- x. Interpersonal Skills

SECTION-B

2. Explain the role of attitude in decision making.
3. Give the characteristics of groups.
4. Explain the significance of Leadership.
5. Write a note on Organisational Development.
6. Explain the relationship between job satisfaction and productivity.

SECTION-C

7. Explain in detail the theories of Motivation.
8. Write a detailed note on Organizational Change.
9. Explain in detail the challenges and opportunities for Organizational Behavior.