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Total No. of Pages : 02

Total No. of Questions : 09

M.Sc.(ATHM) (2015 & Onward) (Sem.-3)**HUMAN RESOURCE MANAGEMENT**

Subject Code : PTA-207

Paper ID : [E1340]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students has to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students has to attempt any **TWO** questions.

SECTION-A**Q1) Answer briefly :**

- a) Define job analysis.
- b) Write the importance of training.
- c) What is career development?
- d) What are the objectives of performance appraisal?
- e) What is the purpose of job evaluation?
- f) Define collective bargaining.
- g) What is bonus?
- h) Define Trade Union.
- i) What is the role of discipline in an organisation?
- j) What are gain sharing plans?

SECTION-B

- Q2) Explain various methods of forecasting human resource demand and supply.
- Q3) Discuss different types of interviews.
- Q4) Explain on-the-job methods of training.
- Q5) What are the effects of collective bargaining?
- Q6) Discuss the advantages of incentive programmes.

SECTION-C

- Q7) Define Mentoring. Explain the role of mentoring in hospitality industry.
- Q8) Discuss various types of individual incentive programmes in hospitality industry.
- Q9) What are the forms of employee participation in management? Explain the effect of employee participation on industrial relations.