Code: 9A13705



B.Tech IV Year I Semester (R09) Supplementary Examinations, May 2013 MANAGEMENT AND INFORMATION SYSTEMS

(Electronics and Control Engineering)

Time: 3 hours

Max Marks: 70

Answer any FIVE questions All questions carry equal marks

- 1. (a) Explain about management information systems.
 - (b) Explain the differences between management information system and decision support systems.
- 2. (a) Discuss about human resources systems.
 - (b) Briefly explain about financial and accounting systems.
- 3. Explain about different categories of electronic commerce.
- 4. (a) Explain about wireless transmission media.(b) Explain about mobile computing.
- 5. Discuss about different technologies and tools for security and control.
- 6. Discuss about customer relationship management systems.
- 7. (a) Explain about traditional systems life cycle.
 - (b) Explain about business process reengineering.
- 8. Explain the importance of change management in information systems success and failure.
